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**From:** ELPAC <Do-Not-Reply@info.ets.org>  
**Sent:** Wednesday, September 16, 2020 2:11 PM  
**To:**  
**Subject:** Initial ELPAC: Student Score Reports Available



Dear LEA ELPAC Coordinator:

On September 10, 2020, Educational Testing Service determined there was an issue loading some Initial ELPAC Student Score Reports (SSRs) for a small number of local educational agencies (LEAs). As a result, SSRs for some students were temporarily unavailable in the [Test Operations Management System \(TOMS\)](#) and in the LEA's parent or student portal. **This issue has been resolved** and Initial ELPAC SSRs for all students who have completed and submitted the Initial ELPAC are now available for download in TOMS or in the LEA's parent or student portal.

LEA ELPAC coordinators can direct questions about this reported issue or request a list of students impacted to the CalTAC, by phone at 800-955-2954 or by email at [caltac@ets.org](mailto:caltac@ets.org).

Sincerely,

California Technical Assistance Center  
Phone: 800-955-2954  
Fax: 800-541-8455  
Email: [caltac@ets.org](mailto:caltac@ets.org)  
Website: <https://www.elpac.org/>