
From: ELPAC <Do-Not-Reply@info.ets.org>
Sent: Sunday, February 9, 2020 3:08 PM
To:
Subject: ELPAC: Known Issues for iPad Users--Computer-based Summative ELPAC Audio Files in the Form 2 Listening Test



Dear LEA ELPAC coordinator:

Beginning with this 2019–2020 administration, the Summative English Language Proficiency Assessments for California (ELPAC) is delivered by means of a computer-based test delivery platform.

ETS has identified an issue with the playback of audio files on some **iPads**. Students being administered the kindergarten, grade two, and grades three through five Listening domain, form 2, on **iPads** may have audio for an item that is incorrect or missing. Educational Testing Service (ETS) is currently investigating and remediating this issue.

If the local educational agency (LEA) is using iPads for ELPAC testing, ETS recommends taking one of the following actions when administering the form 2 Listening test to students in kindergarten through grade five:

- **Use a Windows device**
- **Reschedule testing until the known issue is fixed**

Please continue administering all other grade and grade span domains to students in the LEA. **For more information and updates**, view the [ELPAC Known Issues Log](#) web page on the ELPAC website. LEA ELPAC coordinators will be notified when this issue is resolved.

Any questions about the administration of the Summative ELPAC can be directed to the California Technical Assistance Center (CalTAC), by phone at 800-955-2954 or by email at caltac@ets.org.

Sincerely,

California Technical Assistance Center
Educational Testing Service
Phone: 800-955-2954
Email: caltac@ets.org
Website: <https://www.elpac.org/>